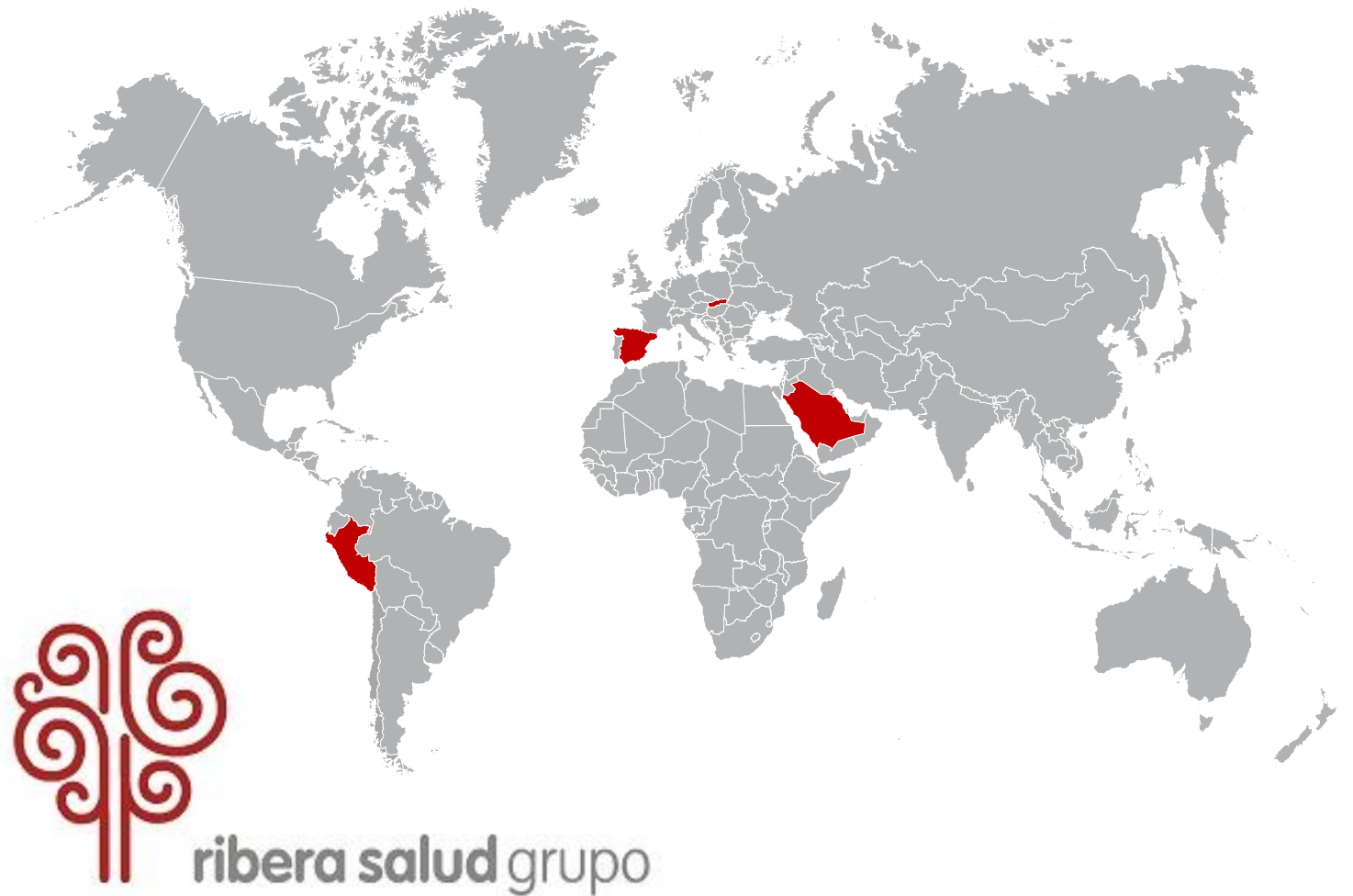


## IT Overview



**Integrated healthcare coverage** for 700,000 under three public-private partnership (PPP) with regional governments in Valencia and Madrid

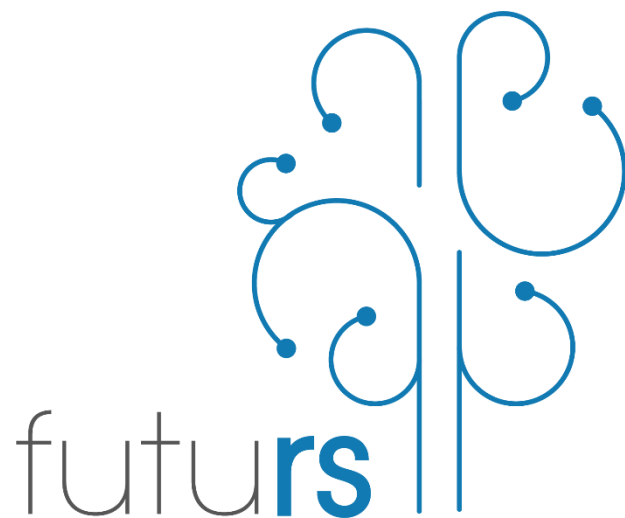
Manage hospitals and primary care centers for **15 – 20 years** with ACO model

2 hospitals and 3 primary care centers were recently **accredited by JCI** in 2017

Additional **specialty segment** – health IT, laboratory, dialysis and diagnostic services

**Respected brand** enhances exposure and credibility in other international markets

Recently invested in **Slovakia's** largest MRI firm; two PPP minority investments in **LATAM**



Compañía de **tecnologías de la información** del Grupo  
Ribera Salud

Actualmente compuestos por unos **100 profesionales  
multidisciplinares** atendiendo proyectos en **4 países**.

**Portfolio de soluciones** y plataformas de desarrollo propias

Proveedores de **experiencia contrastada** a partir de un  
living-lab propio



# CURRENT PROJECTS

## Integrated care projects



Callao Salud SAC

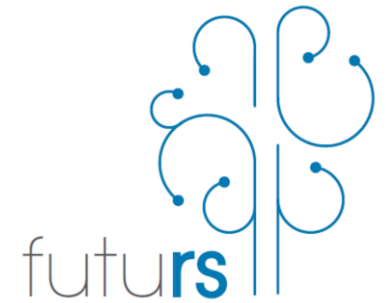


Villa María del  
Triunfo Salud SAC

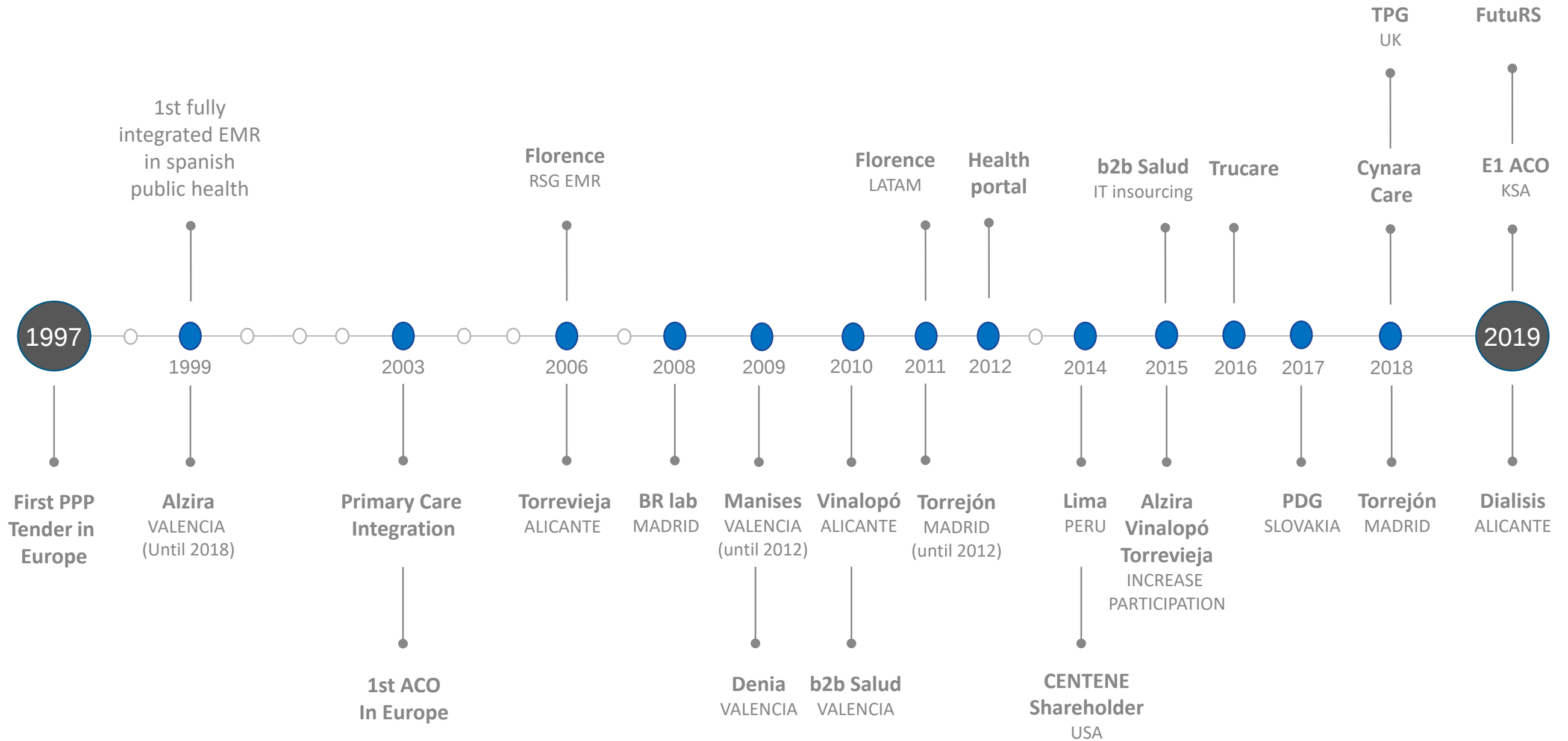
## Specialized care projects

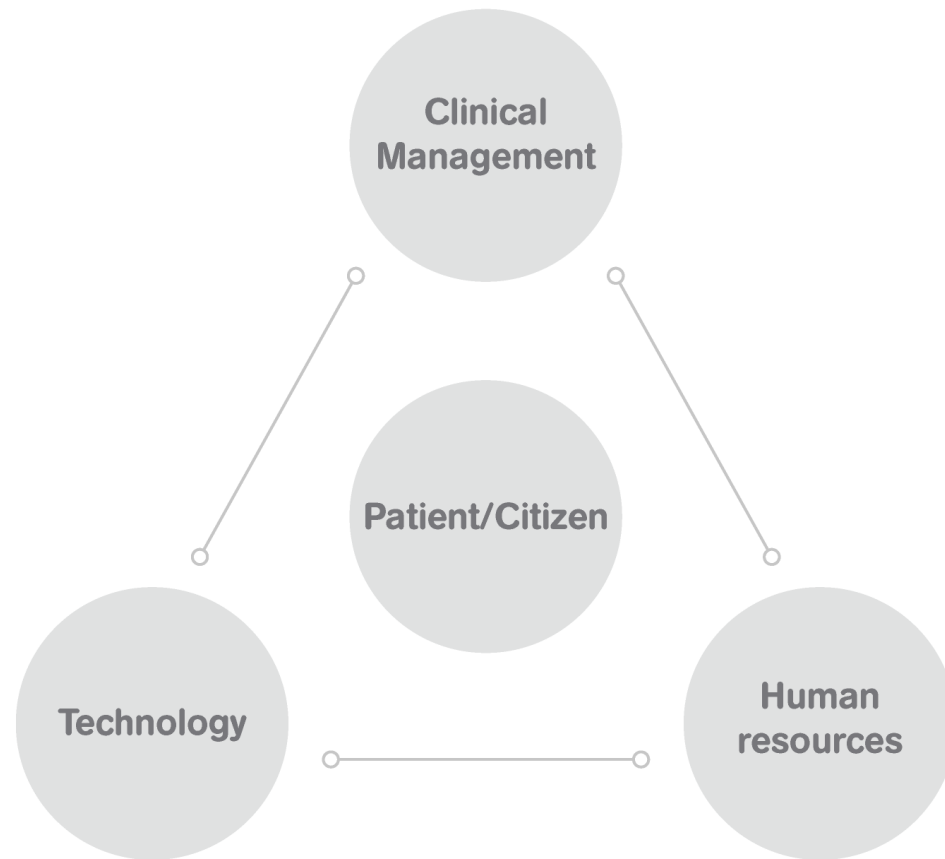


## Strategic projects



# TIMELINE

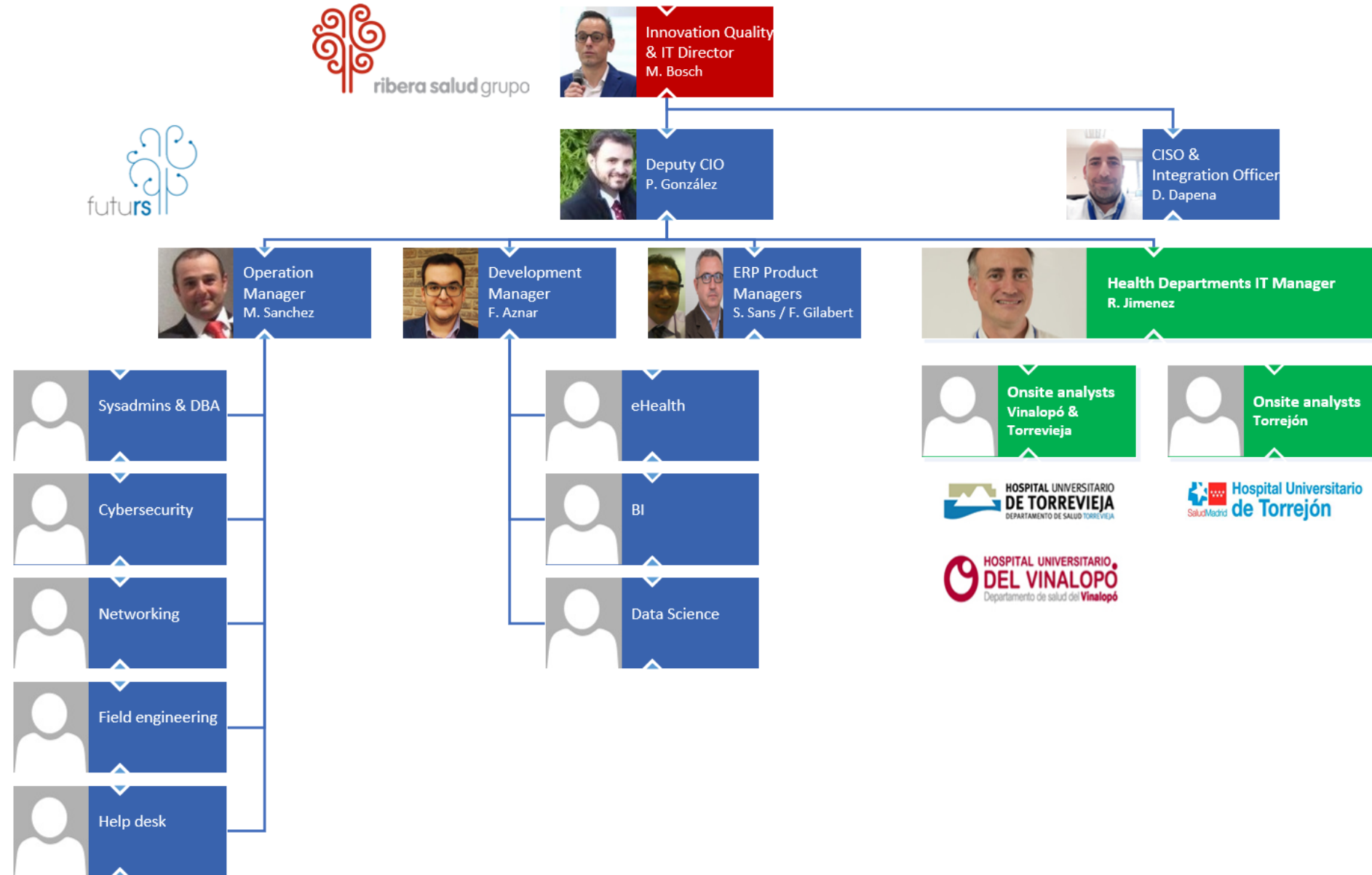




THE MODEL COMBINES THE STRENGTHS OF:

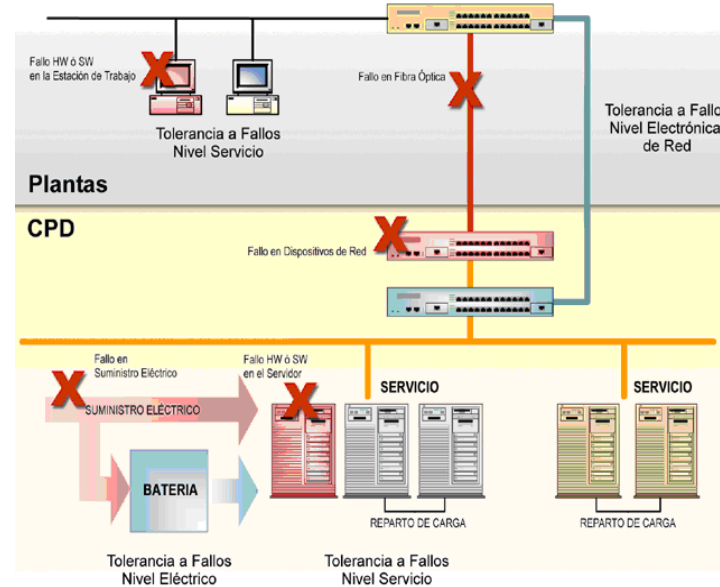
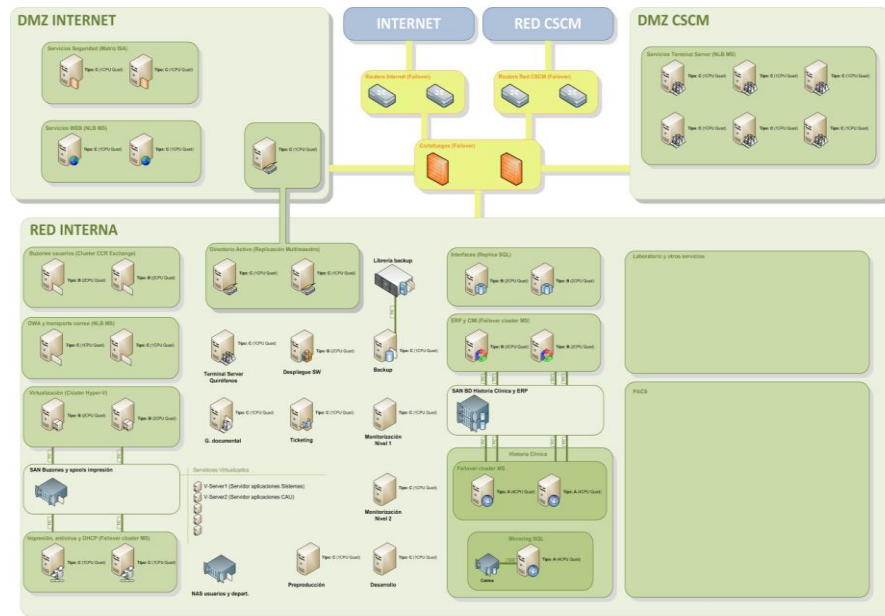
- A citizen-centered clinical management strategy.
- Modern HR management.
- A cross-functional information system.
- “Ribera Salud triangle of success”
- The citizens are at the heart of the Alzira model. These three elements are self-reinforcing in a continuous process of improvement.

# RS IT Org chart



# Operation model

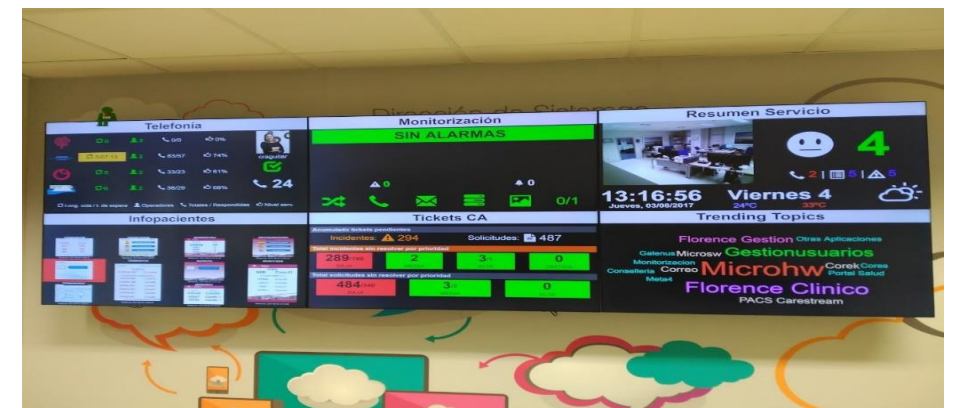
- **Redundant architecture** (fault tolerant / high availability)
- **High security** (firewall, antivirus, anti-intrusion, network segmentation, ...)
- Integrating a **single domain** (between other concessions)
- Integrated on **public government network**



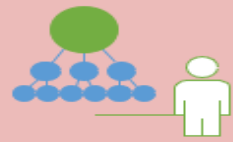
- 1) **24x7 Service oriented**
- 2) **Planned stops without interruption of service**
- 3) **Up & running  $\geq 99,9\%$  (critical elements)**

**All-in** health department IT operation service:

- Delivery management
- Platform system engineers
- Database engineers
- Field engineers
- Helpdesk
- Networking administrators
- Security specialists



# Application map



CORPORATE

Core  
Social

CMI

Costs

Reporting



CITIZEN

Public  
portals

Cynara  
Citizen

APPs

Kore

Notification  
Services



CLINIC

Core Health

Florence Clínico

Cynara Care

PACS

LIS

Critical Areas

Nephrology

Electromedicine

...



HR

Meta4

Florence  
Gestión



FINANCIAL

Dynamics  
Nav



CLINIC MANAGEMENT

Trucare

Cynara Intelligence

Iasist

Cynara  
Warehouse



LOGISTIC



PUBLIC  
GOVERNMENT

Population  
DB

Primary  
Care

National  
Health  
Record

e-Prescription

Waiting list

Call  
Center

...

Office software

Mail

Printing

Videoconference

Cybersecurity

Operating system

Networking



BASE

# Application map



CORPORATE

Core Social

CMI

Costs

Reporting



CITIZEN

Public portals

Cynara Citizen

APPs

Kore

Notification Services



CLINIC

Core Health

Florence Clínico

Cynara Care

PACS

LIS

Critical Areas

Nephrology

Electromedicine

...



HR

Meta4

Florence Gestión



FINANCIAL

Dynamics Nav

Cynara Warehouse



LOGISTIC



CLINIC MANAGEMENT

Trucare

Cynara Intelligence

Iasist



PUBLIC GOVERNMENT

Population DB

Primary Care

National Health Record

e-Prescription

Waiting list

Call Center

...

Office software

Mail

Printing

Videoconference

Cybersecutiry

Operating system

Networking



BASE