

Gemeente Amsterdam

Mental health in Amsterdam South

01-21-2020











Mental health in the neighborhoods

- * Purpose: people with mental health issues are welcome
- * co-operation between four parties
- * developed with neighborhood-centers and clients
- * Recovery center: De EDplaats
- * Individual support by experience experts
- * Coach welfare
- * Coach care













Results

- * Recovery center: 270 visitors a month
- * 80 individual coaching a year
- * Every year 90 volunteers and professionals are trained
- * 70 inhabitants are supported by the experience experts
- * We did some research people who uses our services do need less care
- * Neighborhood centers are more accessible for people with misunderstood behavior.













Success

- First listen than develop
- * Organize a team
- * co-operation with a shared ambition
- * No protocols but with clear rules and trust
- * Look behind the borders of your own organization
- * Support base at every level of the organization
- * Connect with the things that are already there













