

Bilag 1: Svartider for 11 kritiske systemer, august 2013

| Bilag 2: Svartider for 22 kliniske systemer, august 2022 |       |              |                           |        |         |             |            |                |                          |            |             |            |       |                |                 |            |       |         |               |           |           |            |               |       |              |               |                 |            |             |            |            |
|----------------------------------------------------------|-------|--------------|---------------------------|--------|---------|-------------|------------|----------------|--------------------------|------------|-------------|------------|-------|----------------|-----------------|------------|-------|---------|---------------|-----------|-----------|------------|---------------|-------|--------------|---------------|-----------------|------------|-------------|------------|------------|
|                                                          | Orbit |              |                           |        | Labkall |             |            |                | Patologi via Opus        | BlodInfo   |             | Web1000    |       |                |                 | WebMail    |       |         |               | GS        | WWbakt    |            |               | EPM3  |              |               |                 | Opus Notat |             |            |            |
|                                                          | Login | Find patient | Peroperativ Dokumentation | Logout | Login   | CRP-søgning | Bestilling | Søg Fuld Liste | Find Patient incl. Login | Login Side | CRP-søgning | Login side | Login | Patient Forord | Patient Søgetid | Login Side | Login | Ny Mail | Åben Kalender | Startside | Startside | Åben Mappe | Åben Dokument | Login | Find Patient | Ny Ordination | Find Lægemiddel | Login      | CRP-søgning | Notat Læst | Notatliste |
| Tærskelværdi                                             | B     | A            | A                         | B      | B       | A           | A          | A              | B                        | A          | A           | B          | B     | A              | A               | A          | B     | A       | A             | A         | A         | A          | A             | B     | A            | A             | A               | B          | A           | A          | B          |
| Amager Hospital                                          | 99.4  | 100.0        | 98.6                      | 99.8   | 100.0   | 99.9        | 100.0      | 100.0          | 100.0                    | 100.0      | 0.0         | 97.3       | 96.5  | 100.0          | 99.8            | 99.3       | 100.0 | 99.9    | 99.9          | 99.1      | 99.9      | 100.0      | 100.0         | 97.3  | 99.9         | 100.0         | 97.1            | 99.4       | 100.0       | 100.0      | 100.0      |
| Bispebjerg Hospital                                      | 99.4  | 100.0        | 99.0                      | 100.0  | 100.0   | 100.0       | 100.0      | 100.0          | 100.0                    | 100.0      | 0.1         | 99.6       | 99.9  | 100.0          | 99.9            | 100.0      | 100.0 | 99.9    | 99.9          | 99.9      | 99.9      | 100.0      | 100.0         | 98.4  | 99.4         | 100.0         | 96.0            | 99.4       | 100.0       | 100.0      | 100.0      |
| Borgervænget                                             | 99.0  | 100.0        | 98.0                      | 100.0  | 100.0   | 99.9        | 100.0      | 100.0          | 99.7                     | 100.0      | 0.0         |            |       |                |                 | 100.0      | 100.0 | 99.9    | 100.0         | 100.0     | 99.9      | 100.0      | 100.0         | 92.9  | 97.2         | 100.0         | 96.2            | 99.0       | 100.0       | 100.0      | 98.1       |
| Bornholms Hospital                                       | 99.5  | 100.0        | 98.9                      | 99.8   | 100.0   | 100.0       | 100.0      | 100.0          | 100.0                    | 100.0      | 0.0         |            |       |                |                 | 99.9       | 100.0 | 99.9    | 100.0         | 100.0     | 99.9      | 100.0      | 100.0         | 97.8  | 100.0        | 100.0         | 98.0            | 99.6       | 100.0       | 100.0      | 100.0      |
| Frederiksberg Hospital                                   | 99.5  | 100.0        | 98.7                      | 99.8   | 100.0   | 100.0       | 100.0      | 100.0          | 100.0                    | 100.0      | 0.0         | 98.7       | 98.1  | 100.0          | 99.9            | 100.0      | 100.0 | 99.9    | 100.0         | 99.6      | 99.9      | 100.0      | 100.0         | 96.7  | 99.9         | 100.0         | 96.4            | 99.4       | 100.0       | 100.0      | 100.0      |
| Frederikssund Hospital                                   | 99.5  | 100.0        | 99.4                      | 100.0  | 100.0   | 99.9        | 100.0      | 100.0          | 100.0                    | 100.0      | 0.0         |            |       |                |                 | 99.9       | 100.0 | 99.9    | 100.0         | 100.0     | 99.9      | 100.0      | 100.0         | 97.7  | 100.0        | 100.0         | 98.3            | 99.4       | 100.0       | 100.0      | 100.0      |
| Gentofte Hospital                                        | 99.2  | 100.0        | 99.4                      | 99.8   | 100.0   | 100.0       | 100.0      | 100.0          | 100.0                    | 100.0      | 0.0         |            |       |                |                 | 100.0      | 100.0 | 99.9    | 100.0         | 100.0     | 99.9      | 100.0      | 100.0         | 97.3  | 99.9         | 100.0         | 97.8            | 99.6       | 100.0       | 100.0      | 100.0      |
| Glostrup Hospital                                        | 99.4  | 100.0        | 99.2                      | 99.8   | 100.0   | 100.0       | 100.0      | 100.0          | 100.0                    | 100.0      | 0.0         |            |       |                |                 | 99.7       | 100.0 | 99.9    | 100.0         | 99.6      | 99.9      | 100.0      | 100.0         | 98.8  | 99.9         | 100.0         | 98.0            | 99.6       | 100.0       | 100.0      | 100.0      |
| Herlev Hospital                                          | 99.0  | 100.0        | 98.0                      | 99.8   | 100.0   | 99.6        | 99.7       | 100.0          | 99.9                     | 100.0      | 0.0         |            |       |                |                 | 100.0      | 100.0 | 99.9    | 100.0         | 98.9      | 99.4      | 100.0      | 100.0         | 98.9  | 99.4         | 100.0         | 95.8            | 99.4       | 100.0       | 100.0      | 100.0      |
| Hillerød Hospital                                        | 99.8  | 100.0        | 99.2                      | 100.0  | 100.0   | 100.0       | 100.0      | 100.0          |                          | 100.0      | 0.0         |            |       |                |                 | 99.7       | 100.0 | 99.9    | 100.0         | 99.7      | 99.9      | 100.0      | 100.0         | 96.5  | 100.0        | 100.0         | 96.7            | 99.4       | 100.0       | 100.0      | 100.0      |
| Hvidovre Hospital                                        | 97.1  | 100.0        | 98.2                      | 99.8   | 100.0   | 99.9        | 100.0      | 100.0          | 100.0                    | 100.0      | 0.0         | 99.0       | 98.5  | 100.0          | 100.0           | 99.9       | 100.0 | 99.9    | 100.0         | 99.3      | 99.4      | 100.0      | 99.4          | 99.4  | 100.0        | 95.7          | 99.1            | 100.0      | 100.0       | 100.0      | 100.0      |
| Regionsgården                                            | 99.7  | 100.0        | 99.2                      | 99.8   | 100.0   | 100.0       | 100.0      | 100.0          |                          | 100.0      | 0.0         |            |       |                |                 | 100.0      | 100.0 | 99.9    | 100.0         | 100.0     | 99.9      | 100.0      | 100.0         | 96.5  | 99.9         | 100.0         | 97.7            | 99.3       | 100.0       | 100.0      | 100.0      |
| Rigshospitalet                                           | 98.9  | 100.0        | 93.4                      | 99.8   | 100.0   | 100.0       | 100.0      | 100.0          |                          | 100.0      | 0.0         | 98.2       | 97.8  | 100.0          | 100.0           | 99.9       | 100.0 | 99.9    | 100.0         | 99.7      | 99.4      | 100.0      | 100.0         | 96.8  | 99.9         | 100.0         | 97.1            | 99.4       | 100.0       | 100.0      | 100.0      |
| Sct. Hans                                                | 94.7  | 100.0        | 98.0                      | 99.8   | 100.0   | 100.0       | 100.0      | 100.0          |                          | 100.0      | 0.0         |            |       |                |                 | 99.3       | 100.0 | 99.9    | 100.0         | 95.7      | 99.4      | 100.0      | 98.6          | 98.0  | 98.0         | 100.0         | 96.3            | 99.3       | 100.0       | 100.0      | 100.0      |
| Gennemsnitlig svartid (sekunder)                         | 9.8   | 0.0          | 2.4                       | 4.2    | 0.6     | 0.8         | 0.5        | 0.1            | 4.1                      | 0.6        | 33.7        | 2.0        | 2.6   | 0.3            | 0.5             | 0.8        | 1.4   | 3.0     | 0.5           | 1.1       | 3.6       | 0.7        | 0.3           | 12.6  | 2.0          | 0.0           | 1.9             | 4.5        | 0.6         | 0.1        | 3.1        |

Signaturforklaring:

|                   |                                                                 |
|-------------------|-----------------------------------------------------------------|
| Fuldt acceptabel  | 95,0 eller flere af målingerne ligger inden for tærskelværdien  |
| Delvis acceptabel | Mellem 90 og 95 % af målingerne ligger inden for tærskelværdien |
| Ikke acceptabel   | Mindre end 90,0% af målingerne ligger inden for tærskelværdien  |

Tærskelværdier:

|   |             |
|---|-------------|
| A | Max. 3 sek. |
| B | Max 15 sek. |

Kun svartider målt mandag-fredag, kl. 8-16, indgår i rapporteringen (jf. IT-Sundhedstjek).

Svartider for IP-Telefoni indgår ikke i skemaet. Svartiderne for IP-Telefoni i perioden er fuldt acceptable, da 95,0 % eller flere af målingerne ligger på eller over tærskelværdien.

Det er ikke aktuelt muligt at levere svartider for Minsk. IMT arbejder på at etablere svartider for MINSK, der afspejler svartider på samme vis som for de øvrige ti kritiske systemer.